

Terms & Conditions

The Collaborative Exchange (Pty) Ltd, ("the Company"), is an event management company which has been contracted to organise and manage the JSE SA Trade Connect 2027 event ("the event") on behalf of the JSE Limited. Any person who registers or is registered to attend or attends the event is referred to as a ("Delegate").

The following terms and conditions, which include our Privacy Policy, collectively, the ("Terms of Use), govern the relationship between Delegate(s), the Company, the JSE and their affiliates and subsidiaries and sets out the terms on which a Delegate may use and access the registration for the Event (including any sub-domains, platforms or pages thereof).

By accessing or using the website and/or registering for the Event as a Delegate, you agree to comply with these Terms of Use, and acknowledge and consent to be bound by the terms of our Privacy Policy.

Registration, Cancellation and Amendments:
Once a Delegate or the person registering on behalf of a delegate completes the registration:

- A valid and binding agreement shall come into existence at the time when and place from where the registration is sent.
- These Terms & Conditions are accepted, and you authorise the Company to contact you or your designated representatives by any medium regarding the status of your registration and/or relevant information pertaining to this, or any other event managed by the JSE.
- The person who completes the registration process on behalf of a delegate (or delegates) warrants that he/she is duly authorised to make such registration on their behalf and the Delegate is hereby bound by these terms and conditions.
- You agree that the Company may retain, process, and export your/their personal information which has been provided on registration for the purposes of any associated event communications for the event and/or any other event managed by the JSE.
- You agree that the JSE may retain, process, and export your/their personal information which has been provided on registration to the event associated sponsors for the purposes of any post event associated communications.
- The JSE reserves the right to change the Event date/s, the venue, the virtual event platform, the programme, the speakers, or other details of the event.
- Cancellation, if the Company or JSE is unable to postpone or go on-line with the Event, the Company reserves the right to cancel the event in its entirety due to any unforeseen circumstances relating to public safety concerns. Should cancellation of the Event become necessary, the Company does not guarantee entitlement of registered delegate/s to any form of remuneration and/or compensation of expenses incurred by the registered delegates.
- The Company takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

In cases where payment is required:

- Bookings are NOT confirmed until payment has been received.
- Payment may be made via EFT, Visa and MasterCard.
- Once payment is received (confirmation that funds reflect in our account), confirmation will be delivered via email within 24 hours.
- If payment is not received within 48 hours of registration the Company and/or The JSE reserves the right to cancel your booking.
- Card transactions will be acquired for the Company via PayGate (Pty) Ltd who are the approved payment gateway for all South African acquiring banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security

certificate and security policy. The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

- Delegate registration details will be stored and encrypted by the Company separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

Refund of Ticket / Cancellation Policy:

- All in Person tickets for the JSE SA Trade Connect 2027 are non-refundable.
- Missed Event: There are no refunds for missed attendance.

Substitution and transfer of Tickets:

- If you are unable to attend, you can transfer your ticket to another person, however, you are required to notify: info@jsetradeconnect.co.za of the change.
- Changes to a ticket will need to be done in writing and via email.
- Ticket changes will only be actioned up until Monday, 1 February 2027.
- Tickets will be verified at the event.

Customer Privacy:

- The Company and the JSE shall comply and take all reasonable steps to protect the personal information of all delegates in alignment with the South African Personal Information Act 40 of 2013 (POPIA) and global GDPR policies. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569
- Please note, we will be tracking movement at the event for CPD point purposes only. Data will only be used for CPD Points.

Intellectual Property:

- Material and presentations provided at the Event remain the intellectual property of The Company, its sponsors and partners, who assert their right to worldwide copyright unless specifically agreed otherwise in writing.
- In both the case of Live person to person or virtual events: The recording by any means of any speakers or presentations by delegates and/or third parties is strictly prohibited.
- Delegates consent to the Company (or its designees who have been specifically employed by The Company to make on-site recordings) recording you by any means including, without limitation, electronic recording, film, videotape, audio tape and photography (the "Recordings") without compensation of any kind to you. Delegates agree that The Company shall be the copyright owner of the Recordings and understand that the Company is not obligated to use and/or distribute the Recordings.

Limitation of Liability:

- The delegate indemnifies and holds The Company, its partners, sponsors, agents, subcontractors and employees, harmless from and against any and all claims, suits, actions, damages or liabilities that arise in connection with the delegate's participation in the event.

Advice:

- The Company, its directors, sponsors, and the speakers at the Event, do not accept any liability for any investment decisions made based on information obtained at the Event.
- It is not the intention of the Event to provide financial advice and any comment, presentation, information, or opinion provided at the Event, should not be taken as advice or acted upon.

General:

- This Event website is governed by the laws of South Africa and The Company chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, it's registered office in Johannesburg.
- The Company may, in its sole discretion, change this agreement or any part thereof at any time without notice.
- The Event registration website is managed by The Collaborative Exchange. For more information, please email us on info@jsetradeconnect.co.za.